



UEFA
women's
**CHAMPIONS
LEAGUE®**

BILBAO 24

FINAL

San Mames Stadium
25 May 2024, 18:00



Welcome to Bilbao Bizkaia

foru aldundia
diputación foral

EUSKADI
BASQUE COUNTRY

Bilbao, capital of the historical territory of **Bizkaia** and the city with the largest number of inhabitants in the **Basque Country**, is a clear example of urban transformation, which has managed to maintain its signs of identity to position itself as a unique and singular city of contrasts.

San Mamés stadium, home of Athletic Club de Bilbao, will become the epicentre of women's football on 25 May, hosting the first UEFA Women's Champions League Final for the city and **the first with public for the Basque Country**.

The Basque institutions firmly believe that this is **much more than a top-level football match**; the final of the European finals will also be a public celebration of the visibility of women in football and sport, as we enjoy the elite of the game.

In the Basque Country, women's football has been developed for decades by pioneering women who have fought for the recognition of this sport. Today, the network of women's football clubs is extensive throughout the territory, which augurs a promising and hopeful future for the coming generations.

A future that opens the doors to **the right to dream** of many girls who imagine themselves playing in emblematic stadiums and who, at last, have real **possibilities to dream** without complexes; brave, excited, proud and empowered girls like those of your team, who can reach

Champions League finals.

The stadium will be full of **energy, passion, emotion** and recognition, and we are sure that the world will be proud of what happens in San Mamés. On 25 May, there is much more than the UEFA Women's Champions League at stake.

That is why we will welcome you in a **festive, healthy, safe, inclusive, open and hospitable atmosphere**. We wish you a happy stay and hope that we can enjoy this unmissable football event to the full and that it will leave its mark on the history of women's football.

Good luck!

ESKERRIKASKO!

Official global sponsors



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1.

The origins of football in Bilbao



Turning dreams into reality

Don't ask yourself why Bilbao is a football-loving city, don't ask yourself why citizens feel this sport as a passion that is passed down from generation to generation, don't ask yourself where this feeling comes from, don't ask yourself why the city's team is considered by many as a religion, but, above all, don't ask yourself why Nahia dreams of playing in the biggest European competition of women's football in an emblematic stadium like San Mamés.

Football came to Bilbao through the river and, just as the river vertebrates the whole city, football runs through the heart of every girl, filling her with dreams like the one of our protagonist.

At the end of the 20th century, iron from the mines of Bilbao and Bizkaia lifted this unique city to the top of the Industrial Revolution. The historic trade relationship between England and Bilbao in wool and other textiles was transformed into a continuous trickle of steamships that, in addition to iron, steel and other minerals, traveled full of sailors in search of a fortune that would allow them a placid life on the Basque coasts.

Although that utopia was no more than that, the life of the youth of Bilbao changed from top to bottom. Those immense ships, dirty and noisy, brought the ball, their most prized merchandise. Soon children of the city succumbed to the so characteristic Basque curiosity and, without understanding a single word of

that language spoken by English sailors, they saw themselves kicking a ball, probably without knowing that they were playing the first football match of their lives. It didn't matter, they just had to enjoy themselves.

And so, enjoying and learning, such was the city's love affair with this sport that 2023 marked the 125th anniversary of the first club of this land, Athletic Club, more than a century in which the dream of that child who saw the ball rolling on the decks of the ships and Nahia's dream remain the same, to enjoy football, learn the values of sport and move towards a more respectful, egalitarian and generous society.

Welcome to Bilbao! You are about to live an incredible experience in which you will get to know the reality of a unique city. Talk to people and ask questions about football, but, above all, enjoy yourself.

2.

Travelling to Bilbao
and back



Bilbao, Biscay and Basque Country



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Bilbao and its Bizkaia Territory are part of Euskadi, a magical place where culture, traditions and a unique language permeate a privileged geography of beaches, cliffs, mountains, natural parks and seafaring or medieval villages. Plan your visit to Bilbao with a slightly longer stay than the finals weekend. We look forward to meeting you and getting to know you. You won't regret it.

BILBAO, BRITISH STYLE IN THE GREAT BASQUE CITY

Centuries of relations with the British Islands in the development of mining and big industry has left Bilbao with an architectural heritage and a certain taste of elegance in its streets. The city has reinvented itself in the last twenty years, becoming a world case study in urban and environmental renewal led by the iconic Guggenheim Museum. You will find that strolling around Bilbao is a real pleasure, walking through the Old Town or the nineteenth-century widening of the city including the Gran Vía as a commercial and leisure space.



BIZKAIA, TRADITION, NATURE AND COASTLINE

Bilbao is the capital of Bizkaia, a green land of mountainous landscapes where you can get in touch with an ancient culture, the Basque culture. Full of traditions and folklore, Bizkaia is a fantastic place to spend a few days with friends or family. In June, the days are long and sunny, so golden sandy beaches await you. The interior is rugged and authentic, displaying an overflowing nature. Fishing villages like Santurtzi, Bermeo or Lekeitio and historical or medieval towns like Gernika, a universal symbol of the barbarism of war immortalized by Picasso, Durango or Elorrio are part of our essence.

For more information, please click on the following links:

[Bilbao Turismo](#)

[Visit Biscay](#)

[Turismo Euskadi](#)





2.1

BY PLANE

"Sondika Bilbao Airport is nicknamed "La Paloma" due to its resemblance to a dove taking flight. The steel and concrete structure integrates into the surrounding green hills near Bilbao, and the minimalist and sculptural four-floor departure hall gets a healthy dose of natural sunlight throughout the day"

- World's most beautiful airports by USA Today (2013) -

Bilbao Airport



Also known as Loiu or La Paloma, Bilbao Airport (IATA code: BIO) is located 12 kilometres from the city of Bilbao and is the most important airport in the far north of Spain. In fact, it connects with the main cities in Spain and Europe and the scheduled flights of the main airlines offer a wide range of possibilities in terms of timetables and prices.

Facilities

The airport is open to the public from 5:00 am to 00:00 am (closed at night). However, it is possible to stay overnight at the airport in an area of the Rent a Car area, located on floor 0 of the general car park or P1. As Bilbao airport is in Euskadi (Basque Country), the airport signage is available in Euskera (Basque), Spanish and English.



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Contact for people with hearing disabilities

Aena has an information and customer service chat line for passengers with hearing and/or speech disabilities. This service allows users with disabilities to contact the Information and Telephone Assistance Service from their computer, tablet or smartphone, by accessing the following link to the chat and without the need for other people to act as intermediaries. The service is operational 24 hours a day, every day of the year.

Information and contact

Bilbao Airport

Address: 48180 - Loiu, Bizkaia

Telephone numbers: (+34) 913 21 10 00

e-mail: infobio@aena.es

AENA (Information and customer service) Telephone numbers: (+34) 913 21 10 00 www.aena.es





2.1.1

TO THE CITY CENTRE

By Public Transport - Bizkaibus

Line 3247 connects Loiu Airport with the city all year round, in a 20-minute journey.

Departures from Airport

- 06:00-07:40: 20' (:00, :20, :40)
- 07:40-19:40: 15' (;10, :25, :40, :55)
- 19:40-00:00: 20' (:00, :20, :40)
- Itinerary - Stops: Bilbao-Loiu airport, Alameda Rekalde 14, Gran Vía 46, Gran Vía 74, Bilbao Intermodal (bus station).

Note: The price of the Occasional Ticket from or to the airport for those who do not use the Barik Card is 3€. It is possible to pay for the Occasional Ticket by bank card.

Contact

Bizkaibus Phone Number: (+34) 946 12 55 55

By Taxi

Bilbao taxis are white with a red stripe on the side of the vehicle and the airport has a taxi rank located in front of the Passenger Terminal Building, on floor 1, on the Arrivals pavement, with a capacity for 64 vehicles.

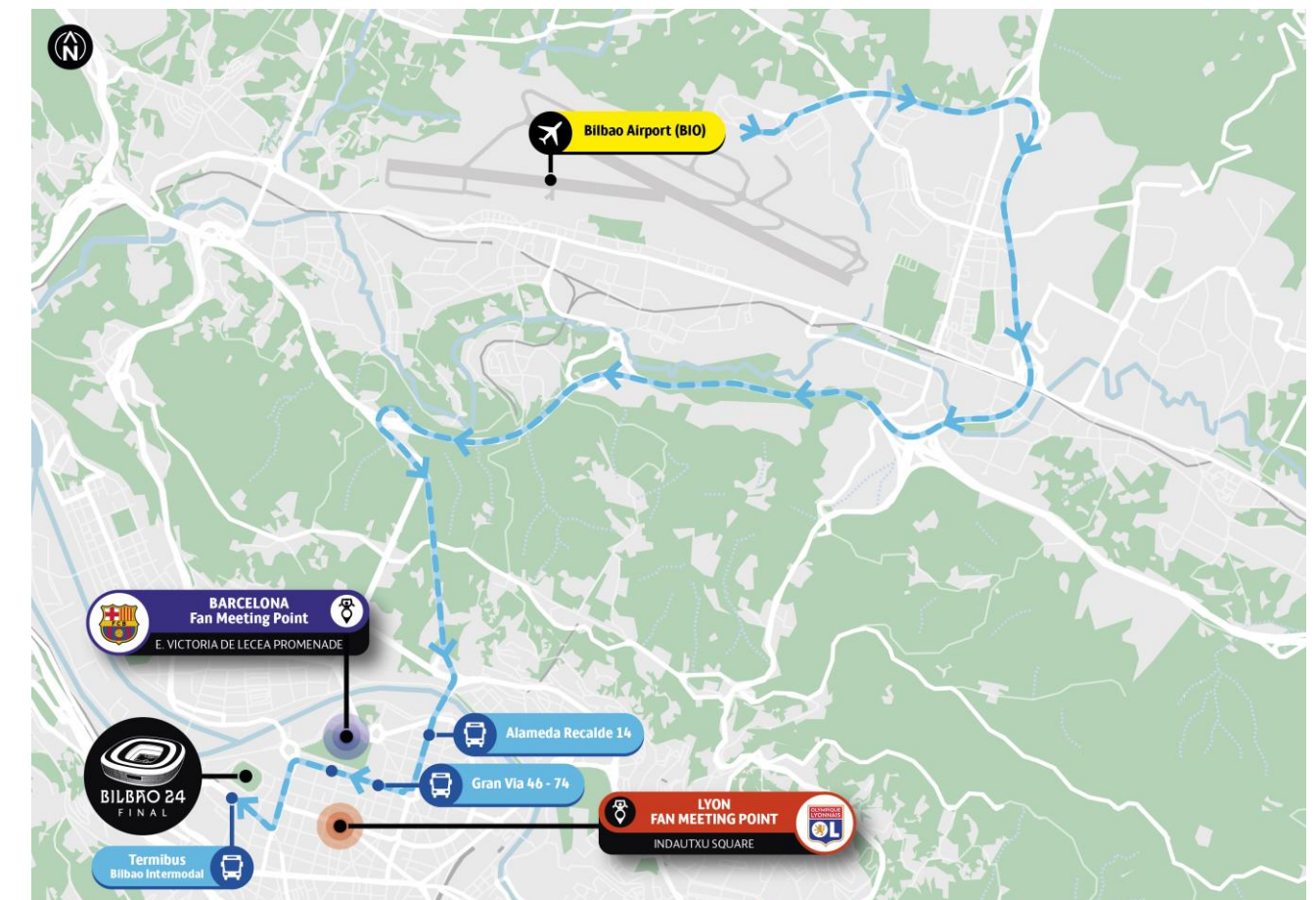
According to the fares published by the airport itself, the approximate price ranges between €24 and €30.



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Departures from Bilbao

- 05:00-08:00: 20' (:00, :20, :40)
- 08:00-18:00: 15' (;00, :15, :30, :45)
- 18:00-22:00: 20' (:00, :20, :40)
- Itinerary - Stops: Bilbao Intermodal (bus station), Gran Vía 79, Plaza Moyua (Hacienda), Alameda Rekalde 11, Bilbao-Loiu airport.





2.2

BY CAR

On-street parking – OTA

Many streets in Bilbao are regulated by an OTA parking control and management service. The streets in Bilbao where OTA system is applied are divided into 12 geographical zones and are painted in two colours, depending on the maximum time allowed for parking.

It is paid by hours and there are two payment options: 1) BilbaoPark, municipal app and 2) Physically, at the authorised posts.

Private car



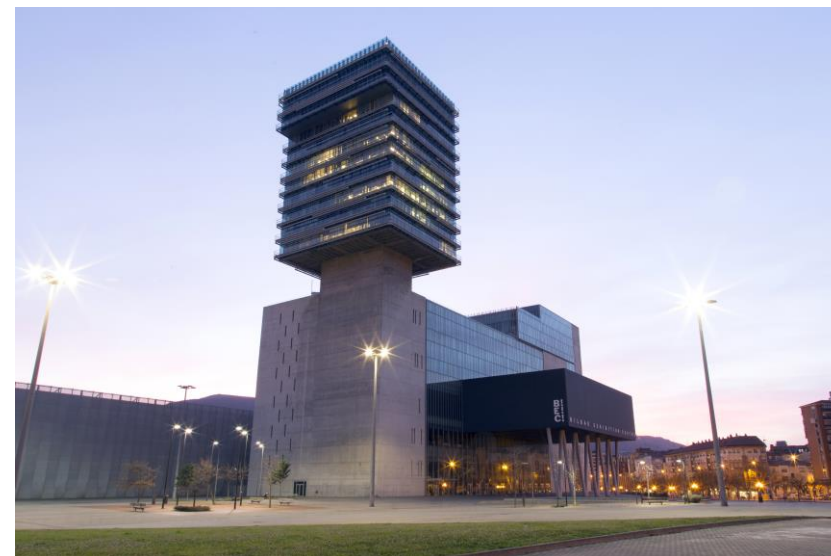
Bilbao is easily accessible from all parts of the country. The highway that reaches Bizkaia is the AP8, which, depending on the section used, is payable. The AP8 runs along the Cantabrian coast and is the best option for travelling along the Basque coast by car. To get there from other cities, the most common road is the A-68.

When driving or renting a car in Bilbao, it is **practically impossible** to find free parking in the city centre. However, there are underground car parks and parking facilities all over Bilbao, but these are paid parking areas.

BEC Parking is strongly recommended

For all fans arriving by private car, the Bilbao Exhibition Centre (BEC) parking has been reserved as a **preferential parking for those attending UWCLF24**.

In addition, this parking has direct public transport (Metro – Underground) links to both the stadium and the city centre.



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Other available parkings

Bilbao has several parking areas that are strategically located near areas of interest, making this a convenient, quick and economical option for parking your vehicle.

However, take into account that there is no preference for those who have a ticket for the final, so availability is not assured.

1. Parking Arenal
2. Parking Plaza Euskadi
3. Parking Pio Baroja
4. Parking Palacio Euskalduna
5. Parking Azkuna Zentroa
6. Parking Indautxu





2.3

BY PUBLIC TRANSPORT

Bilbao is a city open to the world, so it also has a wide range of connections by train or bus that can offer the traveler comfortable and economical alternatives to get to the Basque Country.



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Train – Abando Intermodal Station

Indalecio Prieto-Abando Intermodal Station located in the city centre, it is well connected with tram, metro and bus. In addition to local destinations with local trains (Cercanías), medium and long-distance trains connect Bilbao with Madrid and Barcelona every day.

Facilities

The station is open to the public from 4:45 am to 00:00 am (closed at night). It offers services for travelers and has a commercial area with restaurants and kiosks.

Information and contact

Abando Intermodal Station

Address: Plaza Circular 2, 48008 Bilbao, Bizkaia

RENFE: Information and customer service

Telephone numbers: (+34) 912 32 03 20

www.renfe.es

Bus – Bilbao Intermodal

Bilbao Intermodal is the station that connects all means of transport and offers a wide range of destinations. Located near San Mamés stadium, it is an obligatory stop for visitors.

Facilities

Intermodal has its own information point open from 7:00 am to 22:00 pm which provides information on the lines operating in the station as well as the services available.

Information and contact

Bilbao Intermodal

Address: Gurtubay 1, 48013 Bilbao, Bizkaia

Contact: Information and customer service

Telephone numbers: (+34) 944 20 08 69

Email: info@bilbaointermodal.eus



3.

Let's enjoy Bilbao,
Biscay and Basque
Country together



Top 10 touristic sights in Bilbao, Biscay and the Basque Country

1. Guggenheim Museum



The flagship of Bilbao's cultural renewal stands majestically as a symbol of the city's urban transformation. Its permanent and temporary exhibitions attract numerous visitors every year.

2. Old Town



The historic centre of Bilbao is a labyrinth of streets full of shops, restaurants and bars, and represents the real heart of the city. Its monumental heritage includes the Cathedral of Santiago, the Plaza Nueva, the Church of San Antón and many civil and religious buildings.

3. Abandoibarra



The great avenue that runs along the Bilbao river is a veritable open-air museum of avant-garde architecture at the beginning of the 21st century. Architects such as Isozaki, Moneo, Siza, Pelli and Gehry have left their mark on this must-see promenade for visitors.

4. Fine Arts Museum / Museo Bellas Artes



Bilbao's second most visited art gallery in terms of number of visitors, it houses a pictorial and sculptural heritage that includes classical art, contemporary art and Basque art. It exhibits works by El Greco, Murillo, Goya, Gauguin, Bacon, Sorolla, Chillida, Barceló and Tapies, among others.

5. Azkuna Zentroa



The cultural, sports and leisure centre redesigned by Philippe Stark is located in the old "Alhóndiga", a historic building originally used to sell wine. It is the nerve centre of the Indautxu neighbourhood and has become a reference point for the citizens.

6. Surfing & Beaches



The coast of Bizkaia has kilometres of beaches and cliffs such as Azkorri, Sopelana, Bakio, Laga or Laida, among others, where you can relax or surf the famous left wave of Mundaka.

7. Natural areas



The interior of Bizkaia has protected natural areas of great scenic beauty. Places where you can go hiking, climbing or simply stroll through centuries-old beech forests in sight of vultures, birds of prey, roe deer or wild boar.

8. Medieval villages



The historical heritage of the Territory of Bizkaia takes the form of labyrinths of cobbled streets, Baroque palaces and Gothic churches in the different towns, some of them with the authentic seafaring flavour that people who have been fishing for centuries have given to their villages over the centuries.

Top 10 touristic sights in Bilbao, Biscay and the Basque Country

9. Vitoria - Gasteiz



This beautiful city, European Green Capital 2012, is home to a magnificent historic centre and its cathedral of Santa Maria.

10. Donostia – San Sebastián



One of the most attractive cities in Europe is just one hour from Bilbao. The Paseo de la Concha, from which the island of Santa Clara can be admired, proves its beauty. Its Belle Époque elegance coexists with the maritime character of its old port (Puerto Viejo). From Mount Igeldo you will get a spectacular panoramic view of the entire bay and its beaches.

4.

Use Public Transport
to get around Bilbao
and its surroundings





4.1

METRO BILBAO UNDERGROUND

Metro Bilbao is a labyrinth of tunnels with more than twenty-five years of history that was inaugurated on 11 November 1995 by the Lehendakari José Antonio Ardanza.

Designed by Norman Foster, the canopies or "Fosteritos" have become a symbol of simplicity and comfort for the user, always avoiding the feeling of being enclosed.



Metro - Underground



metro bilbao

- **San Mamés Stadium** is located at the Zone 1 stop: Santimami/San Mamés, offering the possibility of leaving by either of the two available exits.
- Both the **city centre and the tourist areas** are within the same Zone 1, as far as Zazpikaleak/Casco Viejo. If you feel like walking, it is about a 40-minute walk from the stadium to the centre of Bilbao.



- The stop for **Barcelona Fan Meeting Point** is San Mamés, while for **Lyon Fan Meeting Point** is Indautxu.
- To **get out of the city**, explore the coastal wonders and enjoy the sea and its villages, Algorta and Plentzia, one of the most beautiful villages along the coast, are good options.



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BARIK Transport Card

This allows the holder to use a wide range of public transport systems in the Historical Territory of Bizkaia: Metro Bilbao, Bilbobus, Tram, Basque Railways, Bizkaia Transporter Bridge, Artxanda Funicular, Larreineta Funicular...

This pre-paid card costs 3 euros and has to be recharged for use, for amounts starting at 5 euros, at the Metro Bilbao vending machines, at Bilbobus and Bizkaibus booths and in more than 450 establishments identified by the Barik sign.

Note: There is no free transport despite having a ticket for the UEFA Women's Champions League Final 2024.





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4.2

OTHER PUBLIC TRANSPORT

Public transport is excellent and internal mobility is guaranteed by the different metro, tram, train and bus lines to discover every corner of this beautiful city.

TIP: Use the QR codes to get more info.



Tranvía - Tram

Tram is Bilbao's another urban transport and is undoubtedly one of the most comfortable and cheapest options for getting to the city's main tourist monuments, thanks to the 16 stops that run through the city.

The price of a single ticket is 1.50€. With the **Barik card**, valid for all means of transport in Bilbao, the ticket price is reduced to 0.73 €.



Bilbobus

Bilbobus is another municipal urban transport service in the city. It currently has 44 lines, 525 stops throughout Bilbao and a fleet of 141 buses, 76% of which are either hybrid or electric.

The price of a single ticket is 1.35 €. With the **Barik card**, valid for all means of transport in Bilbao, the ticket price is reduced to 0.33 €.





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4.3

PUBLIC TRANSPORT AROUND BILBAO

The offer of public transport is wide and allows you to travel around the territory and visit the surroundings of the capital in a safe and comfortable way, to take with you the best experiences that Bizkaia has to offer.

TIP: Use the QR codes to plan your trip.



Train

There are two main operators that offers 7 different lines: Renfe Cercanías and Euskotren. The main station for Renfe's lines is Abando and all Euskotren trains can be taken on Zazpi kaleak/Casco Viejo.



Bizkaibus

Bizkaibus takes you to every corner of Bizkaia with a fleet of 340 buses that cover the territory on a daily basis.

Tickets

The price of the tickets depend on the travel zones. The **Barik card** is valid for all the lines and operators.



BBCard

Bilbao Bizkaia Card, the best option to travel around Bilbao and the rest of Bizkaia. Along with unlimited free use of most of the public transport system, users can enjoy sightseeing trips, discounts and many other benefits.

BilbaoCard' can be purchased directly at the various [Bilbao Tourit offices](#) in the City or on the Internet www.bilbaobizkaiacard.com



5.

Fan Meeting Points



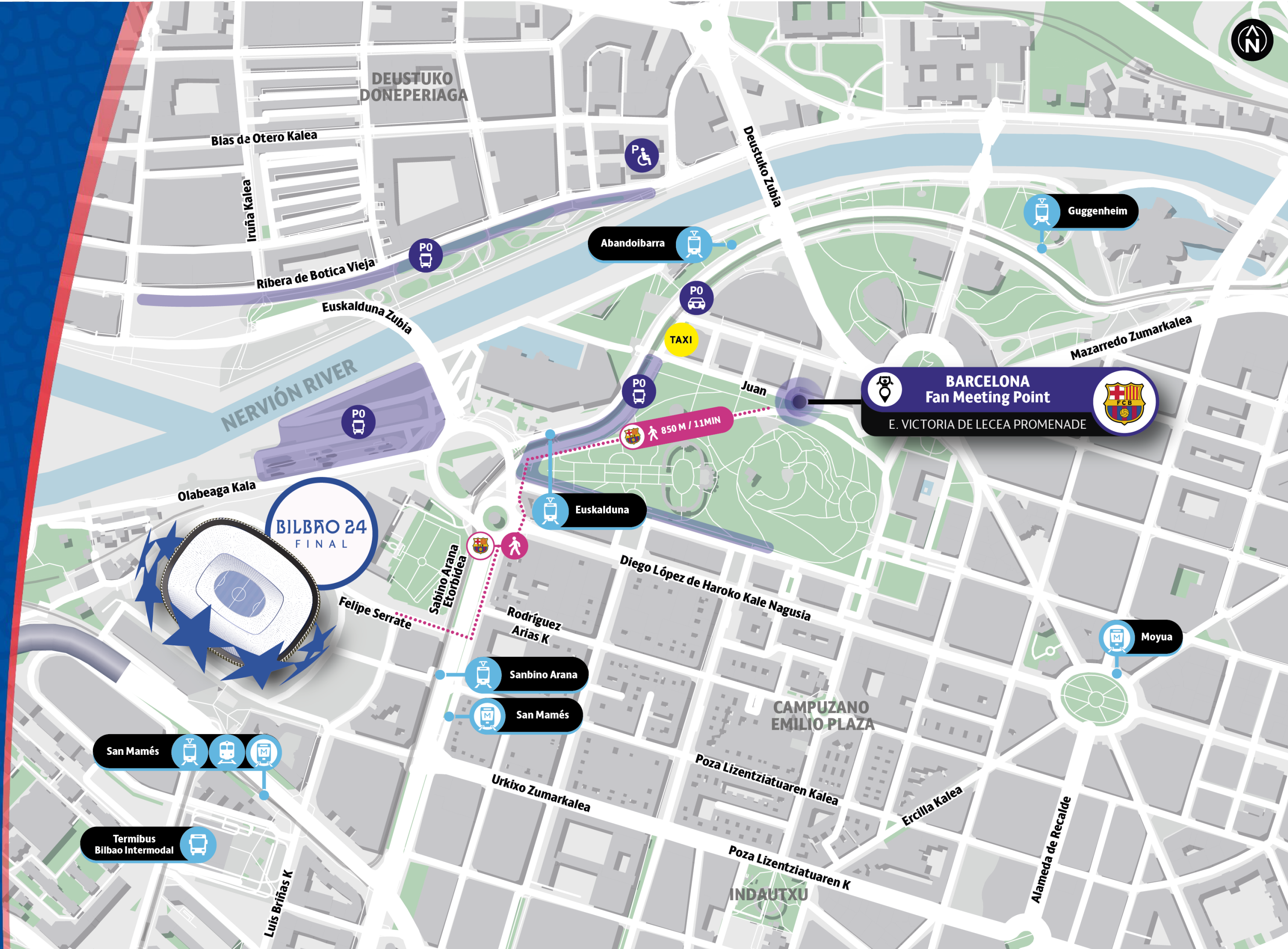


5.1. Barcelona Fan Meeting Point



In the surroundings of this area the fan will be able to find different services such as bars and restaurants, tram stops, taxi and other means of transport to facilitate mobility around the city, drinking fountains, public toilets, green areas for walking and even a shopping centre.

San Mamés is the nearest metro stop and if the chosen option for getting around is the tram, the most convenient stop is Euskalduna.





5.2

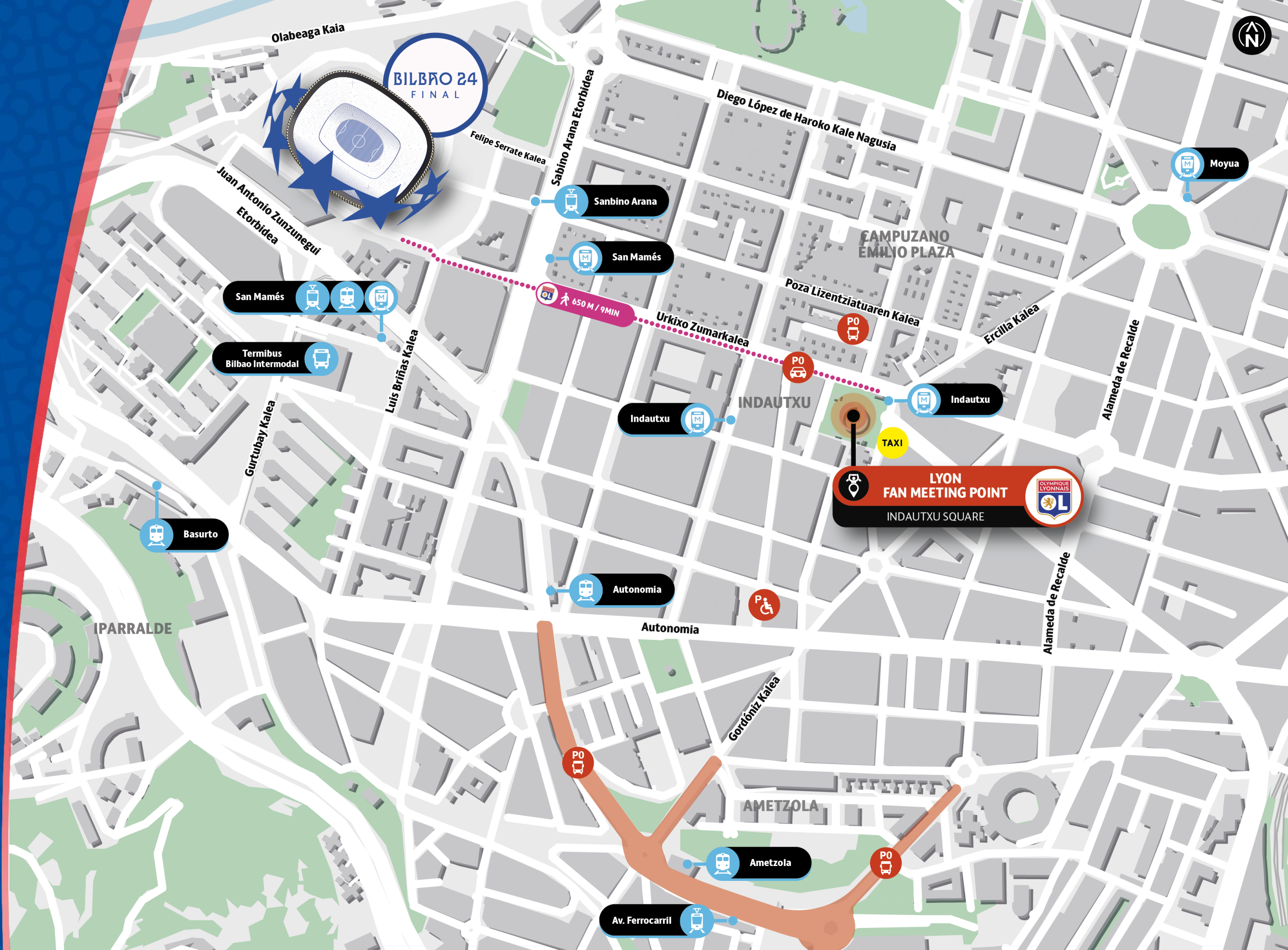
Lyon Fan Meeting Point



Indautxu Square is one of the most crowded and busiest squares in Bilbao, located in the neighbourhood of the same name, Indautxu, in the heart of the city.

This square is a neuralgic point that connects various commercial, residential and leisure areas, making it an important centre of activity and meeting place for locals and visitors alike.

It is an area with a wide range of services. It has public toilets, countless bars and restaurants, drinking fountains, children's play area, parkings, taxi and metro station. It is recommended to reach this point by Metro, as the stop (Indautxu) is in the same square.





5.3

HOW TO GET TO San Mamés STADIUM

Many parking spaces have been organized for buses around both Fan Meeting Points (PO), so that visitors can access San Mamés area and enjoy the services of the fan meeting points.

All routes will be signposted so that fans will have safe pedestrian routes.

In addition, these signs will guide the fan both on the way to the stadium and on the way back to the Fan Meeting Points and bus parkings.



6.

San Mamés Stadium
– Where football
finds its home





6.1

SAN MAMÉS

San Mamés, the colossus of Bilbao where the heart of Basque football beats, where the most important pages of football history are written; the sacred temple where dreams are raised on the shoulders of modern heroines.

San Mames, where football finds its home, where emotion is eternal and hearts beat in unison.



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How to get to the stadium

The walk to the stadium is always special, especially to San Mames.

Located in the heart of the city, the peregrination allows you to enjoy the festive and welcoming atmosphere that is created in the surrounding area.

The **exact location** of the stadium is as follows: P.º Rafael Moreno "Pitxitxi", s/n, Basurto-Zorroza, 48013 Bilbao, Biscay.

However, as San Mamés is visible from any part of the city, it is advisable to walk to the

stadium. Also, the **Fan Meeting Points** are **very close, less than 15 minutes walk away**. So why not enjoy the walk and soak up the festive atmosphere of the surrounding area - it's sure to be part of the unforgettable San Mamés experience!

If you choose public transport as an option to get to San Mamés, you should know that the **Intermodal station** is the best option.

There is more information in the next pages.

Sponsors activation area

The experience will be even more incredible thanks to all the activities organised by the official sponsors of the UEFA Women's Champions League Final 2024.

Opening time:

- Saturday 25 May, 10:00 am of the official on-site UWCL store.
- 12:00– 05:30 pm opening of all partners activations.
- 45 minutes after the match, this area will be activated again until 10pm.

San Mamés esplanade will be packed with entertainment for all ages until 30mins before the kick-off whistle.

Close to Itsasmuseum, Visa will also create a floating pitch on the river Nervión.



 **Early access recommended**

In order to enjoy sponsors activations, it is strongly recommended to arrive at stadium in advanced to kick-off.



6.2

STADIUM ACCESS

Access to San Mamés is very easy both from Bilbao and from the surrounding area. Bilbao is a pedestrian friendly city, but it has a wide public transport service based on bus (Bilbobus), metro (Metro Bilbao-Euskotren) or streetcar (Euskotren).

Consult here the most relevant information about the Stadium



In order to facilitate access to San Mamés and to ensure a quality spectator journey, a layout of the entrance gates to the stadium is provided below:

- **Sponsors activation area:** the esplanade is located in front of gates 21-26.



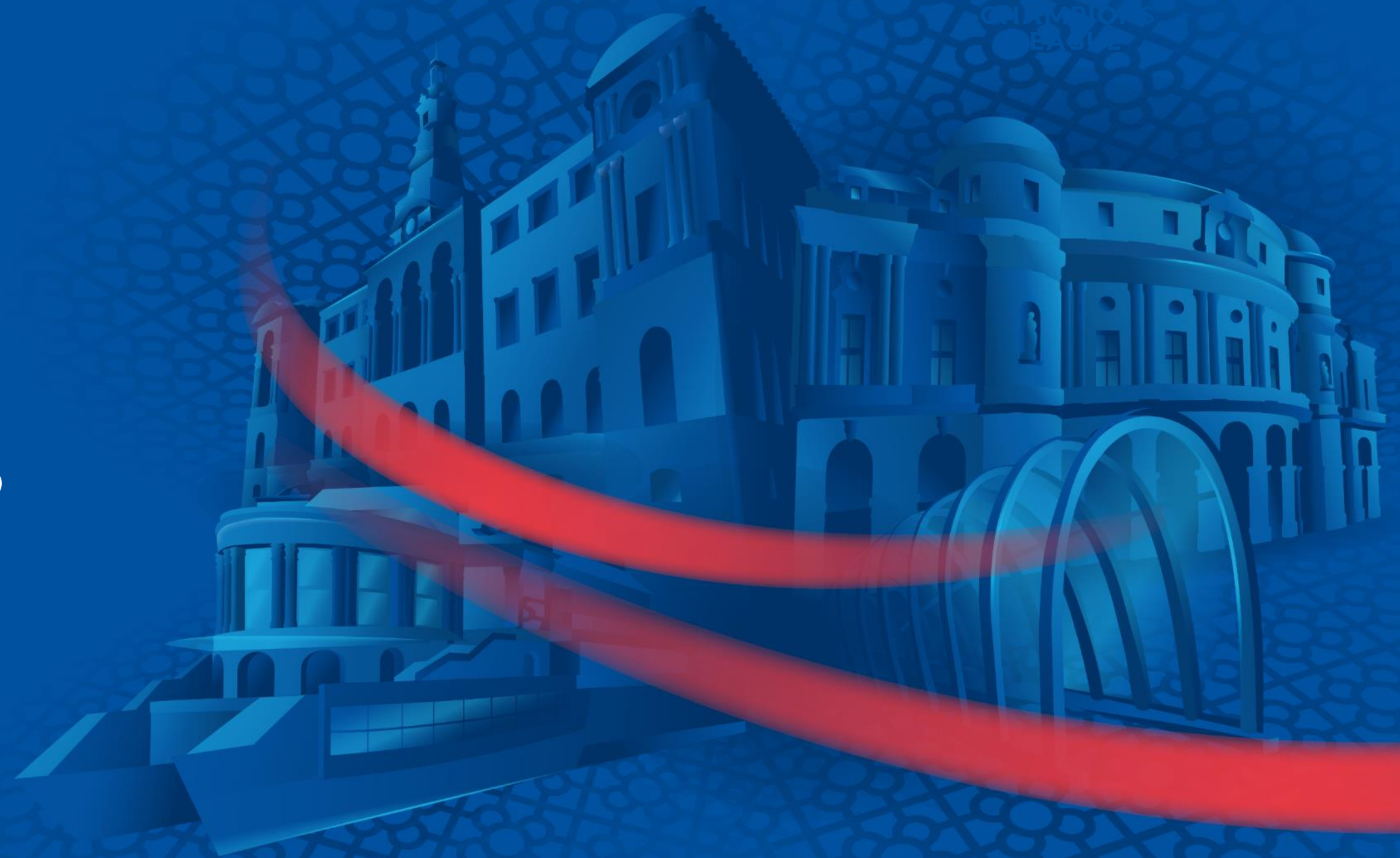
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7.

Stadium regulations
– Prohibited items





7.1

STADIUM RULES

To read all the information about the stadium rules for the final, we recommend you follow the link below.

Regulation



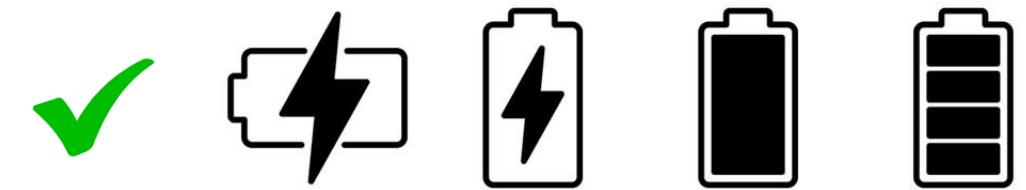
Prohibited items

There are items and objects that you will not be able to take with you inside the stadium:

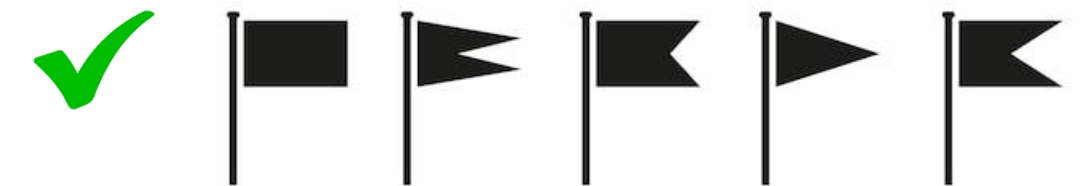
- Bags larger than A4
- No smoking
- Cane umbrellas of any kind
- Laser pointers
- Bottles*, jugs, cans, glass, etc.
- Pyrotechnics
- Face covering
- Alcoholic drinks and drugs*
- Racist, xenophobic, political & religious propaganda materials
- Flagpoles more than 1m in length & 1cm in diameter
- Flags larger than 2.0m x 1.5m (6.5' x 5.0')
- Drones
- Professional cameras or video cameras
- Weapons, explosives, knives, or anything that could be adapted for use as a weapon
- Promotional or commercial objects or materials
- Mechanical or electronic sound-emitting devices, such as megaphones
- Aerosol sprays

* Except on duly evidenced medical grounds

Allowed items



Battery chargers (no bigger than a mobile phone) will be allowed into the stadium



Flags will be checked at point of entry for size and appropriateness - 2m x 1.5m. Any oversized flags or banners must have prior written agreement from the stadium or will be denied entry.



7.2

BAG DEPOSITS

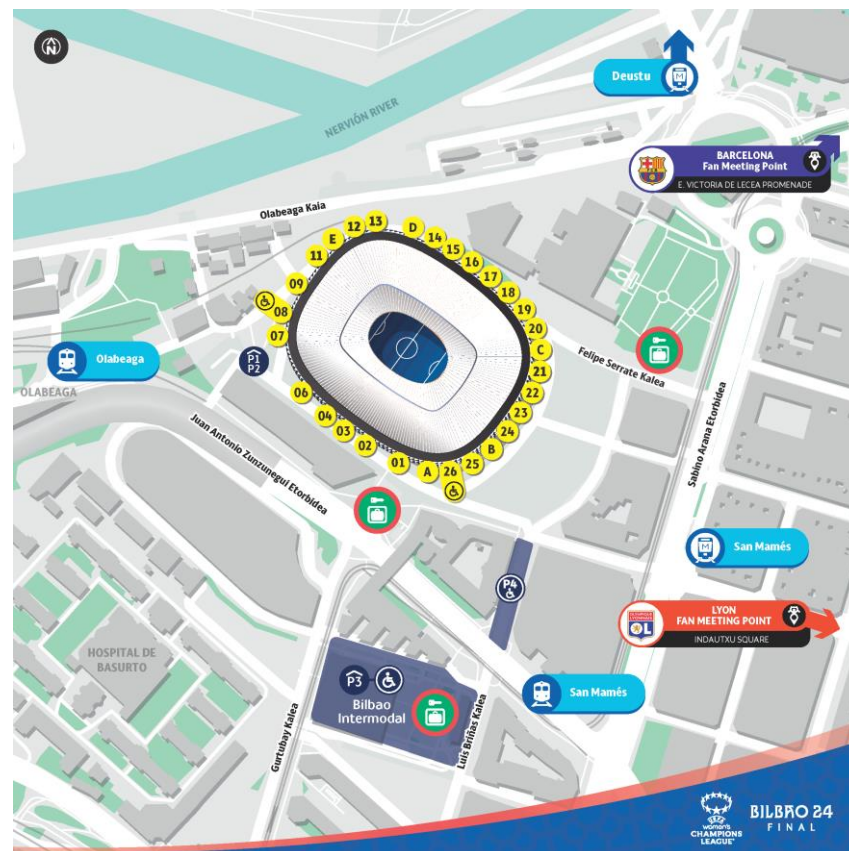
All fans with a ticket to the Stadium will be able to use this service **free of charge**.

Although there are items and objects that you will not be able to take with you inside the stadium, it is important to know that there are "**Bag Deposits**" where you can store those personal items that you will not be able to enter the stadium with, which will be returned to you when you leave the stadium, **free of charge**.

3 **Bag deposit** will be in the vicinity of the stadium, as shown in the map below marked in green.

1. One on the Misericordia wall in Felipe Serrate Street
2. Two before going down the stairs in Torres Quevedo square on both sides

In addition, there will be an **additional Bag Deposit** on the outside esplanade of Intermodal.

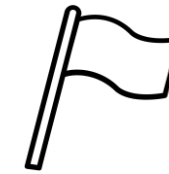


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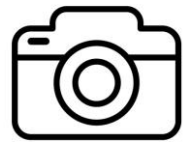
What can be deposited in the bag deposit?



Cane umbrellas of any kind



Flagpoles more than 1m in length & 1cm in diameter



Professional cameras or video cameras



Promotional or commercial objects or materials



Mechanical or electronic sound-emitting devices, such as megaphones



Bags and personal items



7.3

Other security recommendations



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Stadium access restrictions



Forbidden:

- Weapons, dangerous objects, any kind of pirotecnics or similar.
- Alcohol, drugs or similar.
- Objects or containers (bottles, tetra-bricks, etc.) up to 500grs or 500cl.
- Flags, banners or similar that incite violence.
- To be under influence of alcohol or drugs.
- Violent behavior.
- Not having a valid ticket.

Mandatory:

- Check and body-search at the gates.
- Video surveillance near, inside and at the gates of the Stadium.

Conditions to stay:

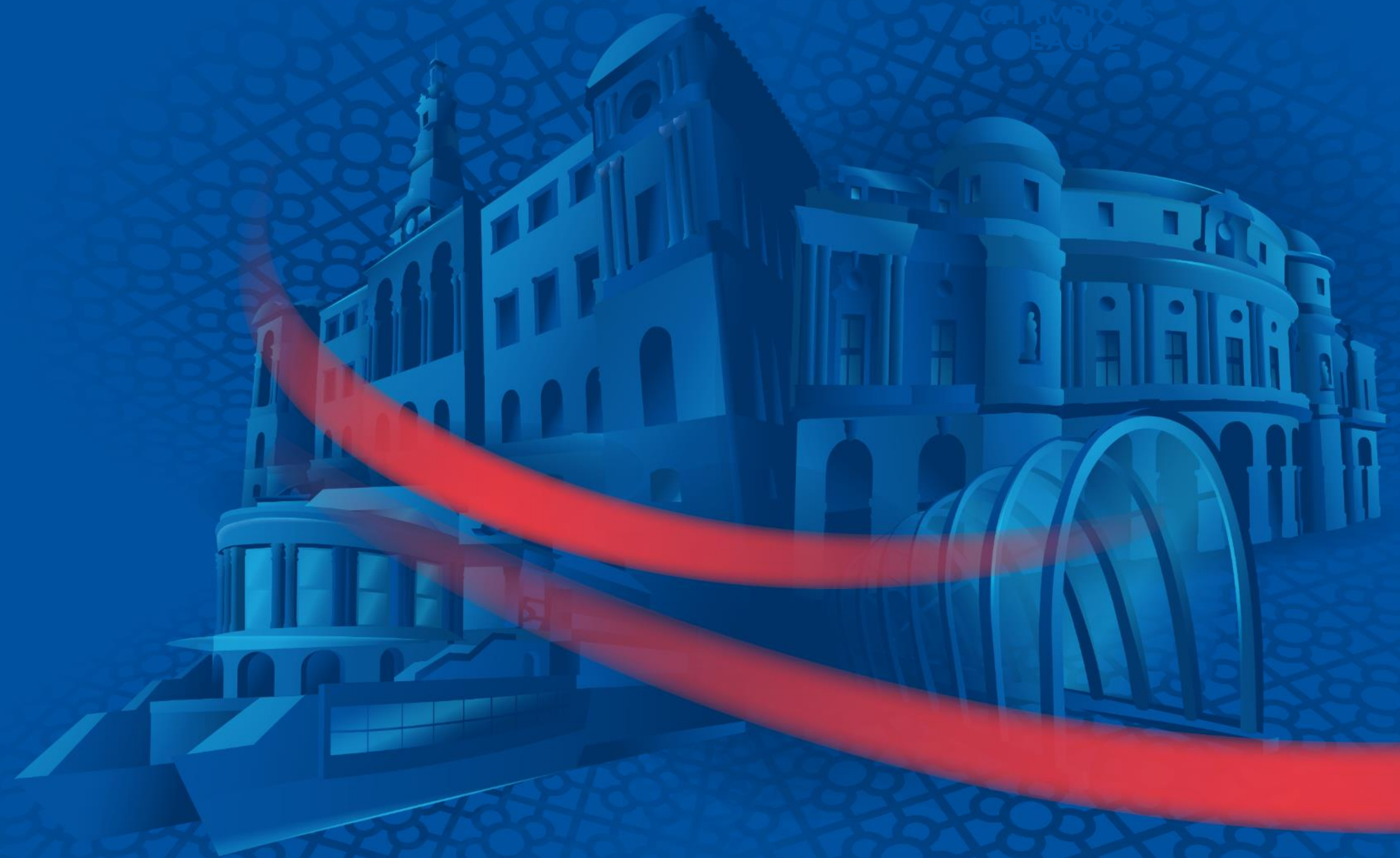
- Not attacking and/or disturbing public order.
- Not singing songs with violent or racist messages, or inciting terrorism, intolerance or any other violation of the law.
- Not throwing objects.
- No exhibition banners, flags or symbols supporting violence, racism, terrorism or intolerance.
- No alcohol or drugs.
- Occupy the assigned seat and show the ticket if required by Security Service or Police.
- No weapons, pirotecnics or similar.
- Comply with the safety conditions laid down and those determined by regulations.
- Not breaking into the pitch.



The breach of above obligations will mean the expulsion and the imposition of appropriate legal or administrative action.

8.

Information of
interest





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8.1

Emergency contact - 112

It is recommended that in any emergency situation you **immediately call the emergency telephone number 112**, from where any type of situation will be managed.

Relevant information



A **photocopy of the ID will not be considered as a valid document** for identification purposes. Spanish legislation establishes the obligation to carry the official document at all times. In case of theft, loss or robbery, go to the nearest police station as a matter of urgency.



Both Bilbao and Bizkaia and the rest of the Basque Country have a **public health service called Osakidetza**, which is available to attend to any medical need. In addition, the closest public hospital to the city centre, Basurto, has an emergency service that operates 24 hours a day.

This health care network ensures that residents and visitors have access to quality health services at any time of the day, providing peace of mind and immediate attention in cases of emergency. However, it is **always recommended to call the emergency number 112**.



In Bilbao there are pharmacies that are open 24 hours a day, known as "Farmacias de guardia".

As these pharmacies vary depending on the date, we recommend you visit the following link to find out which one is open:

[24h Pharmacy](#)





8.2

Useful contacts



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Contact	Telephone
Emergencies – SOS Deiak	112
Ertzaintza – Basque Police	112
Local Police	112
Firefighters	112
Gender violence	112

Police station	Address
Zabalburu police station	C. Pedro Martínez Artola kalea, 2, Recalde, 48012 Bilbao, Biscay
Indautxu police station	María Díaz Haroko K., 8, Abando, 48013 Bilbao, Bizkaia
Deusto police station	Ibarrekolanda Kalea, 9, Deusto, 48015 Bilbao, Bizkaia

Other useful contacts

	Address	Openingtime
Tourist office 1	Plaza Circular 1, 48001 Bilbao, Bizkaia	Every day 9:00-19:30
Tourist office 2	Alameda Mazarredo, 66 (Guggenheim) 48009 Bilbao	Monday-Saturday: 10:00 - 19:00 Sunday: 10:00-15:00
Consulate of France	Albia II - 10th floor - C/ San Vicente, 8 - 48001 Bilbao	Monday-Friday: 9:00-17:00



8.3

Last minute recommendations



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Necessary documents

As it is compulsory in Spain to carry a document proving your identity at all times, the police recommend that you travel with at least two of the following documents:

- ID or Passport
- Sanitary card
- Driving License and insurances (if drive)



Reusable cups

Don't forget to bring your used cups to any food sales point to get your deposit back.



Embassy or Consulate

Have the address of your country's consulate or embassy located.



Early access recommended

It is strongly recommended to arrive at the stadium at least 1 hour before kick-off.



About smoking

Forbidden inside public locals and transportation.



About alcohol consumption

- Only allowed inside or near authorized locals, tables and terraces.
- Forbidden on the Street.

9.

Information on
accessibility 





9.1

Accessible travel



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Bilbao airport

The terminal is fully accessible for disabled passengers with the terminal building having large automatic entrance doors, spacious lifts and accessible toilets.

More information on the help and assistance available at Bilbao Airport for disabled passengers can be found [here](#).

Metro and tram

Bilbao [metros](#) and [trams](#) are accessible for all disabled passengers.

The nearest metro and tram stops to San Mamés Stadium are San Mamés and Sabino Arana, respectively. Both stops are located between 200 and 500 metres from the stadium.

Bus

Most buses in Bilbao are accessible for disabled passengers.

The nearest bus stop to San Mamés Stadium is located approximately 50 metres from the stadium podium on Calle Luis Briñas.

City's main bus terminal is located approximately a 400 metre walk from the San Mamés Stadium.

Taxi

Wheelchair accessible taxis are available in Bilbao. They must be pre-booked in advance of travel. The following companies have wheelchair accessible vehicles (WAVs) available in their fleet.

➤ [Radio Taxi Bilbao](#)

T: +34 944 44 88 88

➤ [Tele Taxi Bilbao](#)

T: +34 944 10 21 21

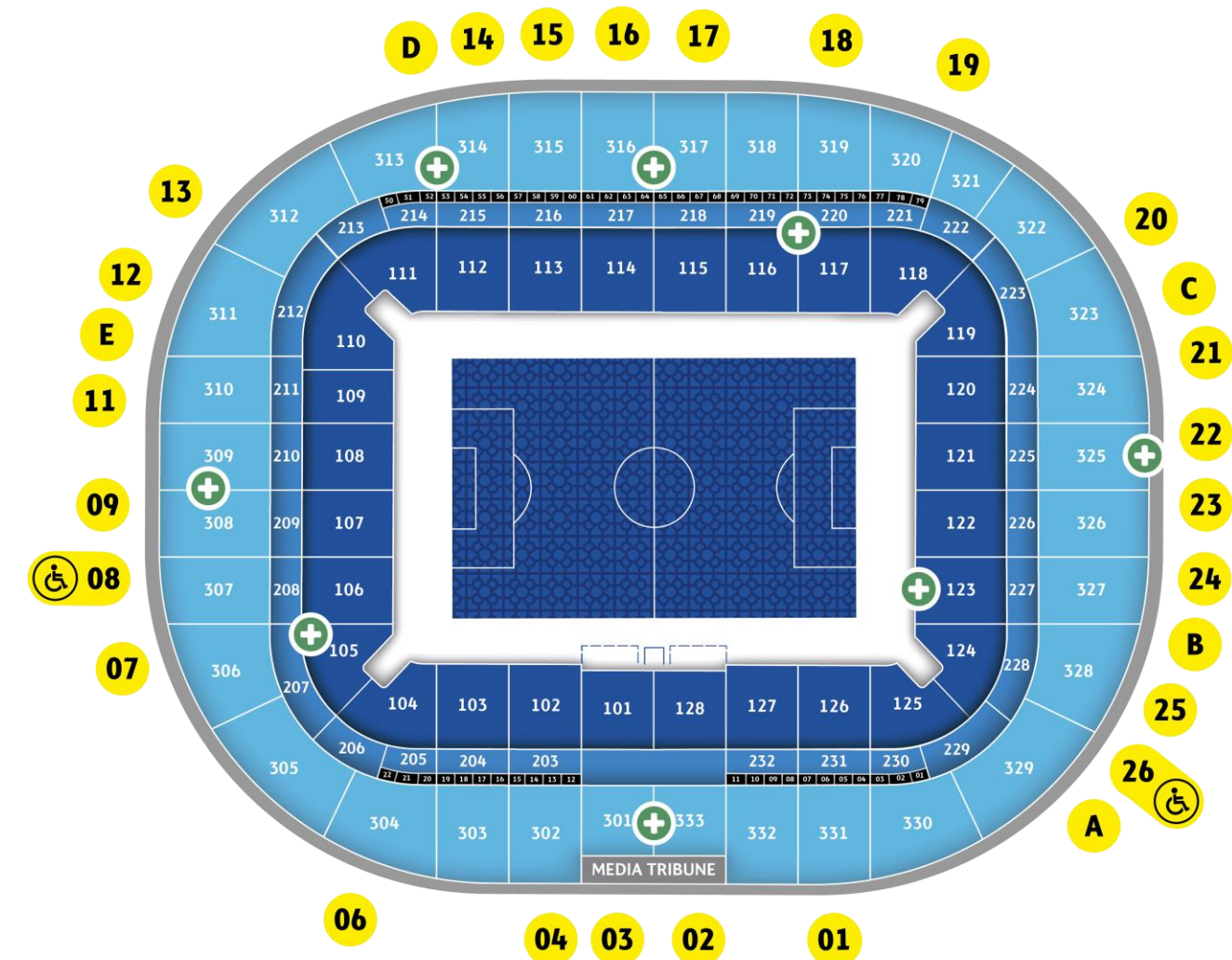


9.2

Accessible service

San Mamés Stadium

- Accessible entrances via **Gates 8 and 26**. All accessible seating is located on the ground floor, providing easy access. Accessible entrances are indicated by the internationally recognised sign for disability placed above the entrance point.
- Spectator viewing areas are located across all areas of Level 0. All wheelchair user spaces have adjacent companion seating.
- A dedicated team of volunteers is available to help on site.
- Audio-Descriptive Commentary is available in local language and in both team languages via Mycrocast application, which can be downloaded in the App store and Google Play.
- Accessible bathrooms available in the stadium. The accessible toilets offer a mixture of left- and right-hand transfer.
- There are food and drink concessions located close to all the accessible viewing areas. Each concession has one low-level serving counter available.
- A sensory room is available in the stadium. Please check final2024bilbao.com for further information.





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THANK YOU